

24th June 2020

Dear Owner

It gives me great pleasure to announce that the holiday resort will reopen to owners at 10am on Saturday 4th July 2020.

As mentioned in the previous letter regarding our arrangements for opening during the coronavirus crisis, we will continue to have all the vehicular barriers closed. Therefore, please bring your owners identification passes with you to aid entry.

We are also glad to announce that after the PM's announcement yesterday our restaurants and bars can open under strict usage conditions.

At each venue we need to keep a record of who sat at each table to enable the governments track and trace scheme to work. Therefore, we will be hosting each venue in a way that we can take each users name and holiday home number, prior to use.

Booking tables for lunch and dinner will be a preferred option but walk ins may be accepted if there is space. All service at Smokey Jo's, Lounge Bar, Sundowner, Fountain Sport Bar and the Mulberry Restaurant at Heacham Manor will be table service only.

The Beach Hut will be offering a pre ordered take away and delivery service. We may be able to offer takeaways at the Beach Hut, in due course, however queue lengths will be strictly monitored so pre ordering would be better.

The Searles App will soon be updated with the link to the food ordering APP for your ease of use and the telephone system will be manned to take your orders.

Unfortunately, the use of the swimming pools and Live 'Singing' entertainment is restricted for the time being but we are hopeful these restrictions will end soon. We will be offering alternative entertainment in the meantime.

The information Notice sent out to you the other day will still stand as is with the one change regarding the use of the homes. The government have now allowed members of two households to meet inside as long as social distancing is maintained.

Thank you again for your patience over this difficult time and I hope to see you back at the resort soon.

Kind regards

Paul